

RETURN POLICY

Stock Items

Full returns are only permitted for stock items within seven (7) days of purchase, with original invoice and original packaging, and upon inspection, must be found to be in saleable condition. The customer will be refunded the purchase price in the same method of payment in which he or she paid for it. Any debit or cash refunds will be returned in the form of a cheque within 14 days.

BLVD Interiors reserves the right to refuse a refund or replacement in the event that, upon inspection, the product is found to have been misused or suffered damage after delivery has taken place.

Order Items

Full returns of order items are not permitted once the order has been processed. Once the order has been processed, a restocking fee of 25% of the purchase price will be charged, and the rest of the balance will be returned as store credit.

Special Orders (Custom Upholstery/Finish)

Any Special Order that entails selection of custom upholstery/finish is made to order, and are therefore final sale, and cannot be amended, cancelled, exchanged or returned.

Mattresses

All mattresses are final sale and cannot be amended, cancelled, exchanged or returned.

Clearance, Floor Model and "As-Is" Items

All clearance, floor model, and "As-Is" Items are final sale, and cannot be amended, cancelled, exchanged or returned. No warranty is available on these items.

GENERAL TERMS AND CONDITIONS

- > Product availability and prices are subject to change without notice.
- > BLVD Interiors has the right to delay delivery due to shortage of supply and/or unexpected delays.
- > Title to goods remains with BLVD Interiors, at risk to customer, until the invoice is paid in full.
- > Extended warranty, delivery and assembly charges are non-refundable.
- > Customers are responsible for ensuring the furniture purchased fits into their premises.
- > Any merchandise that is received in damaged condition must be reported to the store within 48 hours of receipt.
- > BLVD Interiors reserves the right to refuse service to anyone, for any reason, at any time, at its discretion, in the event that BLVD Interiors believes the customer's

conduct violates an applicable law and/or is harmful to BLVD Interiors' interests.

DELIVERY AND/OR SET-UP SERVICES

For details about our delivery and/or set-up services, please refer to the handout entitled "Delivery of Your BLVD Interiors Furniture" and "Set-Up of Your BLVD Interiors Furniture" available at the store.

WARRANTY

Each manufacturer provides its own manufacturer's warranty against defect in material and workmanship. For details on your particular item, please ask store staff.

Warranty Notes

- > Warranties are based on normal household use from date of purchase.
- > Only the original purchaser holds the right to a valid warranty.
- > Retain your invoice as proof of purchase.
- > Transportation is not included in any warranty.